Tick polite sentences and put a cross next to impolite sentences. Then find 12 matching sentences: one polite and one impolite:

a) Can I help you, madam?
b) Type in your PIN number.
c) I want a non-smoking seat.
d) Is it possible for me to take my bike on the train with me?
e) Could you remove your card, sir?
f) Give me your money.
g) What do you want?
h) Give me a timetable for Derby to London trains.
i) I want a return ticket to Nottingham.
j) Excuse me – where are the toilets?
k) I'm going to take my bike.
l) Can I have a non-smoking seat?
m) Is that it?
n) Would you be able to type in your pin number, please?
o) What?
p) I would like a return ticket to Nottingham, please.
q) Where are the toilets?
r) Sit down over there.
s) Please take a seat.
t) Take out your card.
u) Have you got any timetables for Derby to London trains?
v) Would you like to pay by cash or debit card?
w) Sorry, would you mind repeating that, please?
x) Is that everything?

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Test Your Vocabulary Skills

Polite or Impolite Sentences – Buying a Ticket at the Train Station

Answers:

polite:  a) Can I help you, madam?
impolite:  g) What do you want?

polite:  n) Would you be able to type in your pin number, please?
impolite:  b) Type in your PIN number.

polite:  l) Can I have a non-smoking seat?
impolite:  c) I want a non-smoking seat.

polite:  d) Is it possible for me to take my bike on the train with me?
impolite:  k) I'm going to take my bike.

polite:  e) Could you remove your card, sir?
impolite:  t) Take out your card.

polite:  v) Would you like to pay by cash or debit card?
impolite:  f) Give me your money.

polite:  u) Have you got any timetables for Derby to London trains?
impolite:  h) Give me a timetable for Derby to London trains.

polite:  p) I would like a return ticket to Nottingham, please.
impolite:  i) I want a return ticket to Nottingham.

polite:  j) Excuse me – where are the toilets?
impolite:  q) Where are the toilets?

polite:  x) Is that everything?
impolite:  m) Is that it?

polite:  w) Sorry, would you mind repeating that, please?
impolite:  o) What?

polite:  s) Please take a seat.
impolite:  r) Sit down over there.

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