

## Test Your Speaking & Listening Skills

Free Podcast #7 – Calling the British Library in London

*Listen to the podcast and complete the missing information:*

1. The main address of the British Library is:  
\_\_\_\_\_.
2. There are many different phone numbers – one for each separate department. It depends \_\_\_\_\_.  
For example:
3. To contact the main switchboard, you should call: \_\_\_\_\_.
4. To find out about \_\_\_\_\_, you should call: 020 7412 7332.
5. To speak to someone about events, you should call: \_\_\_\_\_.
6. To talk to someone in the \_\_\_\_\_, you should call:  
020 7412 7735.
7. To find out about the British Library's " \_\_\_\_\_ " scheme,  
you should call: \_\_\_\_\_.
8. For information about \_\_\_\_\_, you should call: 020 7412  
7702.
9. For enquiries about books to do with science and technology, you  
should call \_\_\_\_\_ or \_\_\_\_\_.
10. To ask about \_\_\_\_\_, you should call: 020 7412 7353.
11. To find out about the library's sound archive, you should call:  
\_\_\_\_\_.
12. To contact the \_\_\_\_\_ and public relations office, you  
should call: 020 7412 7110.
13. To ask about services for teachers and young \_\_\_\_\_, you  
should call: \_\_\_\_\_.
14. If you are calling from outside the \_\_\_\_\_, you should add  
\_\_\_\_\_ before each of these numbers and take away the  
first \_\_\_\_\_. For example, to contact the main

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switchboard from outside the UK you would have to call:

\_\_\_\_\_.

15. The \_\_\_\_\_ can also be found in \_\_\_\_\_. The address there is: \_\_\_\_\_.
16. The British Library is a \_\_\_\_\_ library, which means that it automatically \_\_\_\_\_ a copy of every book that is \_\_\_\_\_ in the UK.
17. How many books do you \_\_\_\_\_? Thirty? \_\_\_\_\_? One \_\_\_\_\_? You may be surprised to learn that the British Library's \_\_\_\_\_ contains over \_\_\_\_\_ different items!
18. More than \_\_\_\_\_ people use the British Library per \_\_\_\_\_!
19. Some of the books in the British Library's collection are more than \_\_\_\_\_ years old. I wonder whether the \_\_\_\_\_ and \_\_\_\_\_ that we \_\_\_\_\_ and \_\_\_\_\_ today will still be around in the year 4306! What \_\_\_\_\_?
20. The information for this \_\_\_\_\_ was taken from the official \_\_\_\_\_ of the British Library, which can be found on the world wide web at: \_\_\_\_\_. To find out more about the British Library, why not visit their \_\_\_\_\_ after you've completed this podcast? Or better still, get down to \_\_\_\_\_ Road and have a look at the collection for yourself. The British Library is right \_\_\_\_\_ to \_\_\_\_\_.

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### *Transcript:*

1. The main address of the British Library is: The British Library, 96 Euston Road, London, NW1 2DB.
2. There are many different phone numbers – one for each separate department. It depends what you want to find out. For example:
3. To contact the main switchboard, you should call: 0870 444 1500.
4. To find out about visitor information, you should call: 020 7412 7332.
5. To speak to someone about events, you should call: 020 7412 7222.
6. To talk to someone in the bookshop, you should call: 020 7412 7735.
7. To find out about the British Library's "Adopt a Book" scheme, you should call: 020 7412 7034.
8. For information about maps, you should call: 020 7412 7702.
9. For enquiries about books to do with science and technology, you should call 020 7412 7288 or 020 7412 7494.
10. To ask about newspapers, you should call: 020 7412 7353.
11. To find out about the library's sound archive, you should call: 020 7412 7676.
12. To contact the press and public relations office, you should call: 020 7412 7110.
13. To ask about services for teachers and young people, you should call: 020 7412 7797.
14. If you are calling from outside the UK, you should add 44 before each of these numbers and take away the first zero. For example, to contact the main switchboard from outside the UK you would have to call: 44 870 444 1500.

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15. The British Library can also be found in Yorkshire. The address there is: The British Library, Boston Spa, Wetherby, West Yorkshire, LS23 7BQ.
16. The British Library is a copyright library, which means that it automatically receives a copy of every book that is published in the UK.
17. How many books do you own? Thirty? Fifty? One hundred? You may be surprised to learn that the British Library's collection contains over 150 million different items!
18. More than 16,000 people use the British Library per day!
19. Some of the books in the British Library's collection are more than 2,300 years old. I wonder whether the books and magazines that we buy and read today will still be around in the year 4306! What do you think?
20. The information for this podcast was taken from the official website of the British Library, which can be found on the world wide web at: [www.bl.uk](http://www.bl.uk). To find out more about the British Library, why not visit their site after you've completed this podcast? Or better still, get down to Euston Road and have a look at the collection for yourself. The British Library is right next door to St. Pancras Station.

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