

Talk a Lot

Transport

Role Plays:

1. "That's not music – it's just noise!"

- Place: You are on a bus going to work
Time: 8.15am
Characters: You and a teenager
Situation: You are on a crowded bus on the way to work. You have to stand because the bus is full. A teenager starts playing loud rap music from the speaker on their mobile phone, to impress their cool friends. Some people on the bus find this annoying
- Scenes:
- i) You ask the teenager to turn the music down or off. They refuse
 - ii) You ask the bus driver to talk to the teenager about the music and how it is disturbing you and the other paying passengers. The driver is afraid of the teenagers and says that he can't hear the music
 - iii) You take matters into your own hands and confront the teenager again. You take the phone and the teenager gets very angry

If there are three people in the group the third character could be:

- a) *The bus driver*
- b) *One of the teenager's cool friends*
- c) *An off-duty bouncer from a local nightclub who gets involved*

2. "I wanted a return ticket to Birmingham!"

- Place: The coach station in your town
Time: 2.45pm
Characters: You and a customer service assistant
Situation: You would like to find out the times of coaches to Birmingham this evening and buy a return ticket. You want to come home tomorrow afternoon
- Scenes:
- i) You go to the ticket counter and tell the customer service assistant what you want. They find the times for you, print your tickets and you pay them with your debit card
 - ii) After you have left the counter, you realise that the tickets are wrong. They have given you a return ticket to Manchester, coming back next Friday morning at 4 o'clock
 - iii) You go back to the counter, but find a long queue. You go straight to the front and try to talk to the assistant, but they won't serve you unless you go to the back of the queue – even though it was their mistake

If there are three people in the group the third character could be:

- a) *The customer service assistant's supervisor*
- b) *Somebody else waiting in the queue*

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