

Test Your Speaking & Listening Skills

Role Playing - Health

1. Booking an appointment at the dentist's:

Scene: Claire works as a receptionist at Bradley Dental Practice. Jeff is the patient. He phones up to make an appointment:

- Claire:** Good afternoon, Bradley Dental Practice. How may I help you?
- Jeff:** Oh, hello. I'd like to make an appointment to see the dentist.
- Claire:** Which dentist do you usually see?
- Jeff:** Er, Mr Forrester.
- Claire:** Let's see. (Pause) Are you in any pain at all?
- Jeff:** No. It's just for a check up, I think.
- Claire:** When would you be able to come in?
- Jeff:** Er, any time really.
- Claire:** What about Tuesday afternoon, at twelve forty five?
- Jeff:** Yes, that's fine. Er, wait a minute. I'm going to see my cousin in Manchester on Tuesday. It's his birthday. He's going to be fifty. Have you got anything on Wednesday?
- Claire:** I'll check for you. (Pause) Wednesday at half past eight in the morning.
- Jeff:** That'll be OK. It's a bit early though. Can you make it later - about ten o'clock?
- Claire:** I've got twenty to eleven on Wednesday morning?
- Jeff:** Yeah. That'll be great. OK, yes.
- Claire:** So we'll see you on Wednesday at ten forty then.
- Jeff:** Yes. Thanks then.
- Claire:** Bye.

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